

COVID-19 CORONAVIRUS

PRACTICE UPDATE

To our patients,

We hope this update finds you and your loved ones in good health. What a few months it has been and continues to be. We wanted to take a moment to reach out and let you know we are thinking of you.

The practice has been back open since May 18th and we have been working extra hard adapting to the new protocols and requirements to keep everyone safe and healthy. While sometimes overwhelming, the day to day operations have been going very smoothly. I personally could not be more proud of the staff we have working at The Zidel Dental Group. Every team member has come in each day ready to go with a positive attitude and a willingness to adapt to the ever-changing environment.

We, as a practice, could not be more appreciative of you, our dental family. Your patience and understanding over the past five months has been remarkable and your expression of thanks to us as we navigate these uncertain times has been truly uplifting. If there is a silver lining in all of this, it is that your confidence in us has reinvigorated me personally. It's opened my eyes to what a wonderful opportunity I have every day to come to a place I enjoy and how lucky I am to be able to do what I do.

As we work to get back to our Pre-Covid levels of operation, it has become very apparent that due to the strict limitations placed on all dental practices, it will take us some time to get everyone back "on schedule" with their visits. We are aware and working daily to reach out to all whose appointments required rescheduling due to closures. We appreciate everyone's patience and please rest assured you have not been forgotten. Someone from our staff will be reaching out in the weeks to come and we'll do everything in our power to find a time for everyone to be seen.

Thank you once again for your commitment and patience during these unprecedented times.

Safe and healthy regards,

Dr Eric Zidel/Zidel Dental Group

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